

Statement of Commitment

Welcome to Grade Expectations Learning Centres. Grade Expectations has been upgrading adults since 1993. We are highly regarded in the industry because our students succeed in their upgrading programs. Our formula for success is built around a simple concept.

We are here to teach and motivate, and you are here to learn and achieve your academic goals for future employment.

Our commitment to you is that we will always be available during your scheduled class time. We will come to each class with prepared lessons and qualified staff. We will also provide a professional atmosphere in which to learn. To ensure professional integrity, teachers and students are not permitted to have contact outside of centre hours or off centre property. Electronic correspondences (email, instant messaging, texting, online communities etc.) and phone calls are also not permitted. This will help ensure that the relationship you build with your teacher is professional and objectively focused on helping you achieve your learning goals.

The second component to your success is you. You need to be committed to the program and come to each class with an open mind.

Our goals and deadlines depend on your attendance for your approved hours per week. For this reason we are obligated to report any unapproved absences. At our centres we take ten-minute breaks each hour, on the hour. In addition to attendance, we ask that you are punctual and complete assigned homework. We also encourage you to ask questions at any time and continue to strive to achieve your goals.

We will be submitting monthly progress reports, including test scores, to your case managers indicating how you are progressing with the program in order to highlight any problems or concerns.

This mutual agreement indicates that your teacher at Grade Expectations and you understand the formula for success, and are willing to adhere to the commitments to achieve success. This document also offers Grade Expectations your consent to submit monthly progress reports to your case manager.

